# Limited Product Warranty

Spas manufactured by Dynasty Spas, Inc are covered by this limited warranty. Exclusions do apply. Please read this limited warranty in its entirety and carefully to ensure a full understanding of your rights and limitations under this limited warranty. A valid, completed warranty registration must be submitted to Dynasty Spas within 30 days of delivery.

**Please visit www.registermyspa.com to register your warranty**.

## SHELL STRUCTURE │ 5 Years

Dynasty Spas warrants its spas to be structurally sound and capable of holding water only, and against loss of water through the fiberglass laminate of the spa shell caused by defects in materials and/or workmanship for a period of FIVE YEARS from the original date of purchase, as long as the spa is owned by the original purchaser. Upon inspection, Dynasty Spas may, at its option, choose to return the spa to the factory for repair or shell replacement. If a return to the factory is required, removal/return of the defective spa to the factory and delivery/re-installation of the replacement spa will be the responsibility of the spa owner.

## SURFACE FINISH │ 3 Years

Dynasty Spas warrants the interior surface finish of its Dynasty series spas to be free from blistering and cracking due to defects in the acrylic surface material for a period of THREE YEARS from the original date of purchase, as long as the spa is owned by the original purchaser. This surface finish warranty does not apply to discoloration or fading. Further, this Limited Warranty does not apply if a failure is caused by or contributed to by any of the following: improper installation, improper use of chemicals, improper introduction of foreign substances into the water, etc. and/or failure to adequately protect the surface from exposure to the sun/elements and extreme temperatures. In the event of a defect, the acrylic surface repair is further limited to only the defective portion of the surface and the repair is not guaranteed against discoloration or fading. The acrylic surface is a finish and is not part of the fiberglass structure. If a return to the factory is required, removal/return of the defective spa to the factory and delivery/re-installation of the replacement spa will be the responsibility of the spa owner.

## ELECTRICAL EQUIPMENT COMPONENTS │ 2 Years/ 1 Year Labor

Dynasty Spas warrants the electrical equipment components - specifically the control system (pack and topside), pumps, heaters, and air blowers against malfunction/or defects in materials and/or workmanship for a period of TWO YEARS from the original date of purchase, to the original owner only. This Limited Warranty does not apply if the failure is caused by or contributed to by any of the following: improper wiring, use of extension cords, improper alterations or modifications, or failure to plug into isolated service, as indicated by the manufacturer's specifications. Further, this Limited Warranty follows the guidelines of the original equipment manufacturers. The labor coverage is an extended warranty program maintained by Dynasty Spas on your behalf. Your dealer or authorized repair facility has details and procedures for submitting warranty claims.

## PLUMBING │ 2 Years/ 1 Year Labor

Dynasty Spas warrants all plumbing parts to be free from defects in material and/or workmanship for a period of TWO YEARS from the original date of purchase, as long as the spa is owned by the original purchaser. Further, this Limited Warranty specifically covers leaks from the wall fittings, jet fittings, internal plumbing, internal glue joints, freeze drains and all bonded parts, including the filter compartment and light lens. Damage resulting from failure to properly winterize the spa prior to freezing weather, or failure to properly winterize the spa after a component failure, is not covered under this Limited Warranty.

## OTHER COMPONENTS │ 1 Year

The ancillary electrical systems and mechanical components are warranted against malfunction due to defects in workmanship and materials for a period of ONE YEAR from the original purchase date. Ancillary electrical systems include audio unit, audio remote, power supply, speakers, optional equipment, water purification systems, LED control units and lighting systems. Mechanical components include water diverters, water valves, air controls, and jet internals. Jet damage caused by chemical extremes and/or chemical imbalances in the water is not covered under this warranty. Replaceable service items (light bulbs, fuses, pillows, etc.) are not covered under this warranty, but are warranted to be free from defects in materials and/or workmanship at the time of delivery to the original purchaser. 90-day labor warranty on audio equipment including power supplies, wired remotes, lift systems, speakers and any other equipment related to the operation of the audio. (This does not include wireless remotes where the labor warranty is not covered for replacement of any wireless remote).No labor warranty on jet internal replacement. Skirting panels are warranted against cracking and blistering for a period of one year. Normal wear, fading, discoloration, weathering, or slight bowing of the skirting panels may occur under certain conditions and are excluded by this limited warranty. This limited warranty will provide coverage for the replacement parts only for the affected areas of the skirting panels If the skirting panels fail due to defects in materials or workmanship. Installation labor and shipping cost of replacement skirting panels is the sole responsibility of the spa owner.

## LIMITATIONS AND EXCLUSIONS

### Performance / General

In the event of any defect covered by this Limited Warranty, Dynasty Spas or its authorized agent will correct such defect to the terms and conditions contained in this Limited Warranty. There will be a reasonable trip charge, for services performed after the initial delivery. The homeowner is responsible for providing full access to all areas of the spa for warranty service. Dynasty Spas is not liable for any installation or removal or rebuilding of any structure whatsoever surrounding the spa. The limited warranty only applies to the product manufactured by Dynasty Spas. Any parts or components replaced under this warranty will carry the balance, if any, remaining on the original warranty for said part or component. If Dynasty Spas determines that a field repair of the covered defect is not feasible, we reserve the right to return the spa to the factory, for repair or replacement with a spa equal in value to the original purchase price of the defective spa. If a return to the factory is required, removal/return of the defective spa and delivery/re-installation of the replacement spa will be the responsibility of the spa owner. The replacement spa warranty will be equal to the balance, if any, remaining on the original spa. The spa owner accepts liability for repair work performed by anyone other than a designated Dynasty Spas, Inc. representative.
To obtain service, notify your authorized Dynasty Spas dealer as soon as possible and use all reasonable means to protect the spa from further damage.

### Requirements

Dynasty Spas warrants products manufactured and sold by them against defects in material and/or workmanship under normal usage and care for the periods stated from the date of the original purchase or eighteen (18) months from the date of manufacture, whichever occurs first. This Limited Warranty shall extend only to the original retail purchaser and is not assignable to any other person. A valid, completed warranty registration must be submitted to Dynasty Spas within 30 days of delivery. Proof of purchase must be established for claims that arise where the warranty registration was not properly submitted to Dynasty Spas. For application of the product warranty, return any defective parts to the original source of supply. Seller's obligation under the aforesaid warranty is expressly limited to repairing or replacing, at Dynasty Spas' option, such products or parts thereof which are returned to Dynasty Spas once full payment of the owner's portion of the warranty cost has been received by Dynasty Spas.

### Exclusions

This Limited Warranty becomes void if the spa is damaged by ground movements, accident, negligence, civil disturbance, Acts of God; if it has been subjected to alteration, neglect, misuse or abuse; if it has been installed and/or used in a **commercial application**; loose union connections; if any repairs have been attempted by anyone other than Dynasty Spas or its authorized agent; or by other causes beyond the control of Dynasty Spas. **NEGLECT, MISUSE AND ABUSE INCLUDE ANY INSTALLATION, OPERATION OR MAINTENANCE OF THE SPA OTHER THAN IN ACCORDANCE WITH THE OWNER'S MANUAL. THE SPA OWNER MUST READ AND ABIDE BY THE SAFETY INSTALLATION AND OTHER GUIDELINES OUTLINED IN THE OWNER'S MANUAL.** Owner's manuals are available online at dynastyspas.com or by contacting Dynasty Spas. Jet damage caused by improper water chemistry will not be covered. Damage resulting from failure to properly winterize the spa prior to freezing weather, or failure to properly winterize the spa after a component failure, is not covered under this Limited Warranty. This Limited Warranty does not provide coverage for the insulating cover or any item attached to or installed on the spa AFTER the date of manufacture. This Limited Warranty specifically excludes labor coverage for cabinet panel replacement, jet internal replacement, or tightening loose union connections,

### Disclaimer

Dynasty Spas representatives are not agents of Dynasty Spas, and no agent, dealer, representative, salesperson or other person is authorized to change, modify, expand or extend this Limited Warranty or anything contained herein or to bind Dynasty Spas in any other manner. Under no circumstances shall Dynasty Spas or any of its authorized representatives be held liable for injury or damage to any person or property for any claims, regardless of the manner in which such claims arise. Terms and conditions of this warranty supersede all previously published information.

### Legal Rights

This warranty does not cover consequential damages or incidental damages including damage to property or injury arising for the use or inability to use this product. You may also have other rights, which may vary from state to state, in addition to the specific rights given to you here under.

**PLEASE READ THIS LIMITED WARRANTY CAREFULLY TO KNOW YOUR RIGHTS AND YOUR WARRANTY EXPECTATIONS AND LIMITATIONS. REGISTER YOUR WARRANTY WITHIN THE SPECIFIED TIME PERIOD AS YOUR ACCEPTANCE OF THIS LIMITED WARRANTY AND TO RECEIVE ANY FUTURE WARRANTY CLAIMS TO WHICH YOU MAY BE ENTITLED.**


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